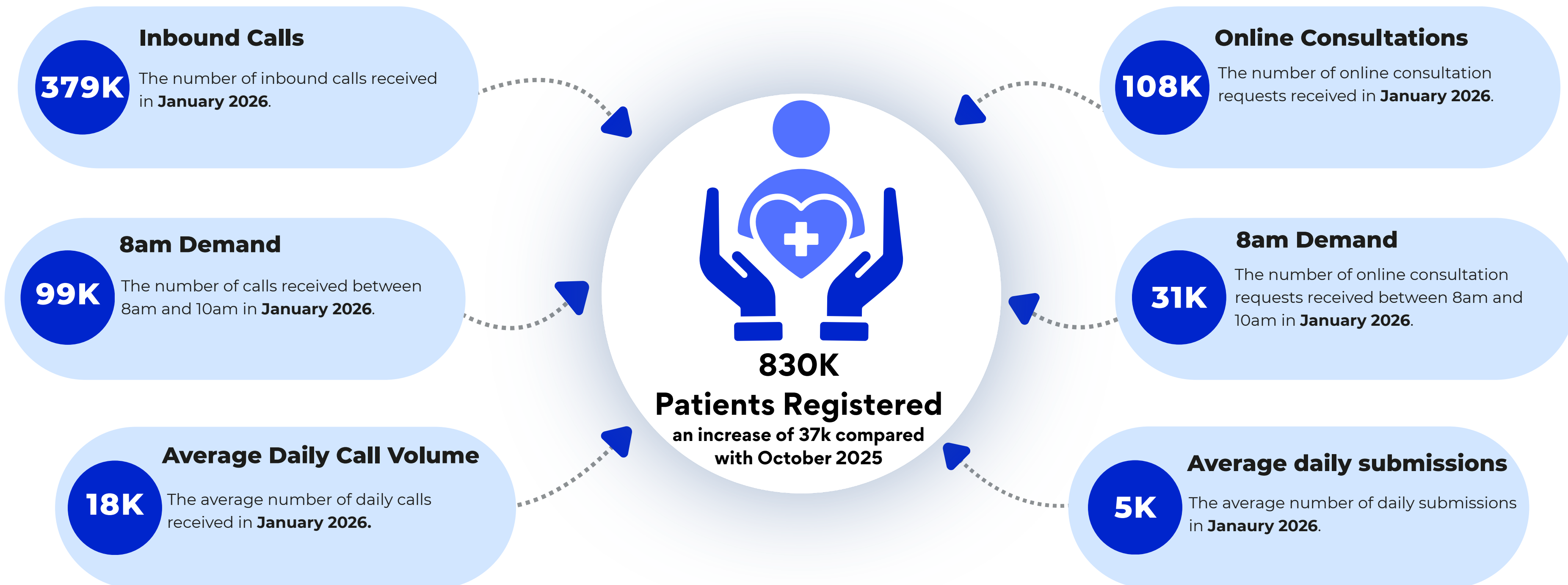


Patient Demand January 2026

Inbound Telephone Calls and Online Consultation Submissions



EARLY MORNING DEMAND IS RISING

- Early mornings consistently represent the highest-demand period across the year.
- The 08:00–09:59 window alone captures 26% of all inbound calls and online submissions.