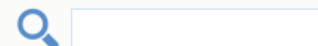


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Ransomware cyber attack - wannacry virus

Date sent: Sunday 14 May 2017

Email sent by Wessex LMCs, on Sunday, 14 May 2017

As most will now know, there has been a Ransomware cyber attack, globally in approximately 99 countries.

In the UK, it is being reported that multiple NHS organisations have been hit. The wannacry virus, is specifically targeting windows as opposed to email/GP IT systems.

Systems affected, see a page requesting bit coins payment (money). Experts are saying that it is attacking systems where updates (patches) haven't been done on windows.

It would appear that those with the latest version of Microsoft Windows are protected but those with older versions especially Windows XP and Server 2003 were at risk.

The LMC is aware that Hampshire Hospital Trust was affected but we are unaware of any problems that have occurred in general practice. This may be because most practices are working on the latest version of Microsoft Window, or because the problems have not been shared with the LMC.

I am sure that the CCGs who are responsible for GP IT will have been working closely with their IT System Support, to ensure any problems were resolved quickly.

If your practice has been affected by this Virus please could you let me know.

Best advice at the moment for Surgery staff I feel is:

- 1. Do not visit any unsafe, suspicious or fake websites.**
- 2. Do not open emails and email attachments from people you don't know, or that you weren't expecting.**
- 3. Do not click on malicious or bad links in emails, Facebook, Twitter and other social media posts or instant messenger chats.**
- 4. If you have been unfortunate enough to do any of the above, and encounter a ransomware warning message, do not be tempted to pay the ransom, switch your computer off, disconnect the Network cable and inform your IT lead immediately.**

Best wishes

Nigel

Dr Nigel Watson

Chief Executive

Wessex LMCs

Churchill House, 122-124 Hursley Rd

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Chandler's Ford, Eastleigh

Hants. SO53 1JB (Registered Office)

Tel: 02380253874

Mobile: 07825173326

www.wessexlmcs.com

Phone

023 8025 3874

Address

Churchill House
122-124 Hursley Rd
Chandler's Ford
Eastleigh
Hampshire
SO53 1JB

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