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CQC - Update Meeting & Useful Links

Wessex LMCs held a number of regional meetings around the LMC patch (Dorset, Hampshire & IOW, Wiltshire) to provide practices with the key points relating to the next phase of regulation following the CQC consultation process which concluded on the 8th August 2017. You will be able to download the presentations held at these meetings here:

[What does 'Well Led' look like? - Carole Cusack](#)

[What Support is available - Alex Kimber](#)

[Our next phase of regulation: A more targeted, responsive and collaborative approach - Joanne Ward](#)

Useful Links:

[Key lines of enquiry, prompts and ratings characteristics for healthcare services](#)

[GPs: information for providers | Care Quality Commission](#)

Areas raised:

- | [Regarding professionals utilising the GP practice sites such as midwives we agree that in most cases the Midwives will be known to the practice and will be using the clinical system to record the notes. Ideally local arrangements at the practice should be explained to them when they start on site. Trust ID badges should be worn at all times.](#)
- | [Where staff are used in a practice via a federation the employer is fully accountable. We would expect that the practice has sought assurance from the federation that all standard checks for staff are in place.](#)
- | [Nigel's surgery 31: Fit and Proper Persons Requirement \(FPPR\)](#)
- | [Nigel's surgery 18: Registration and partnerships](#)
- | [NMC and GMC: Openness and honesty when things go wrong: the professional duty of candour](#)
- | [GMC: Good medical practice code \(2013\)](#)
- | [General Pharmaceutical Council: Standards for pharmacy professionals](#)
- | [NRLS - Being Open Communicating patient safety incidents with patients, their families and carers](#)
- | [Duty of Candour – CQC guidance](#)
- | [Nigel's surgery 32: Duty of Candour and General Practice \(regulation 20\)](#)
- | [NHS Improvement - Freedom to speak up: raising concerns \(whistleblowing\) policy for the NHS](#)
- | [Nigel's surgery 48: Well-led – vision and strategy](#)
- | [Nigel's surgery 64: Effective governance arrangements in GP practices](#)
- | [Nigel's surgery 4: Clinical audits](#)

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CQC

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Updated on 08 November 2017
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- | [Nigel's surgery 65: Effective clinical governance arrangements in GP practices](#)
- | [NICE QS61 Statement 2: Organisations that provide healthcare have a strategy for continuous improvement in infection prevention and control, including accountable leadership, multi-agency working and the use of surveillance systems. Nigel's surgery 26: Practice Nurses](#)
- | [Nigel's surgery 66: Advanced Nurse Practitioners \(ANPs\) in primary care](#)
- | [Nigel's surgery 57: Health Care Assistants in General Practice](#)
- | [Nigel's surgery 51: The role of a registered manager](#)
- | [Nigel's surgery 31: Fit and Proper Persons Requirement \(FPPR\)](#)
- | [Nigel's surgery 64: Effective governance arrangements in GP practices](#)
- | [Nigel's surgery 65: Effective clinical governance arrangements in GP practices](#)
- | [Nigel's surgery 4: Quality improvement activity](#)

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For your information, the extract below from the NHS Employers website provides an overview of the situation thus far. . . .

CQC launches second phase of regulation consultation and updated guidance

16 / 6 / 2017 Midnight

The Care Quality Commission (CQC) has published a second consultation which continues to describe their improved approach to regulation across health and social care. They have also published updated guidance on how they monitor, inspect and regulate NHS trusts.

In line with their statutory duty to maintain a register of who is legally able to deliver regulated activities, in Shaping the future, the CQC proposed moving towards registering all organisations that are accountable for the quality of services to enable them to monitor quality across an organisation and hold the right people to account.

Key changes

Key changes include:

how the CQC plan to monitor, inspect and rate new models of care and large or complex providers

improvements to the structure of registration and CQC's definition of registered providers - CQC register will show all the organisations in England accountable for care, will have oversight of how providers fit into wider organisations and who is influencing or directing the quality of care. For day-to-day services they will register organisations that are accountable for delivering these services above this level, where services change owners or the legal entity of the provider changes and the information will be displayed on the CQC website and remain part of the CQC register

identifying a single CQC relationship-holder for each complex provider, to work alongside named leads for each type of service to coordinate the CQC's regulatory activity for that provider - for example if an NHS trust is operating a number of care homes, the relationship holder will be from the CQC's hospitals directorate who will work with inspectors from the adult social care directorate

aligning the way the CQC collects information from providers and combine their monitoring information to inform a single regulatory plan

coordinating inspection activity within a defined period, except for any focused inspections in response to concerns about quality in individual services - designed to help avoid multiple inspections and simplify the process

changes to the regulation of primary medical services and adult social care services, including the frequency and intensity of inspections and how the CQC monitors providers and gathers its intelligence

the assessment of leadership and governance across all services when they assess the well-led key question in trusts, and in any future provider-level assessments in other sectors - CQC

will look at how well the trust is working with its partners and how well it is integrating services across the sectors

updated 'fit and proper persons' requirements - all information received will be sent to the provider who will be asked to detail current processes. CQC will assess the information and, where necessary, carry out an investigation and assessment

changes to the fees structure - subject to further consultation.

The CQC has also published its response to its first consultation on the next phase of regulation which closed in February. This includes revised guidance How CQC monitors, inspects and regulates NHS trusts effective from June 2017.

Timetable for implementation

From now until March 2018 the CQC will continue develop, plan and assess the impact of their proposed changes. In April 2018 they aim to begin live testing, continue engagement and start a phased implementation. Phased implementation and stakeholder engagement will continue from April 2019 to March 2021.

The CQC are also planning to hold a third consultation which will focus on how it will regulate and rate independent healthcare services, as well as a further joint consultation with NHS Improvement on how the ratings for its use of resources assessments could be combined with CQC's ratings of NHS trusts in the Autumn.

Related guidance...

[CQC - Second Phase of Regulation Consultation and Updated Guidance - Hampshire](#)

CQC - Second Phase of Regulation Consultation and Updated Guidance. . . Wessex LMCs is holding regional meetings around the LMC patch...

[CQC - Second Phase of Regulation Consultation and Updated Guidance - Wiltshire](#)

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[CQC - Second Phase of Regulation Consultation and Updated Guidance - Dorset](#)

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[CQC - Second Phase of Regulation Consultation and Updated Guidance - Swindon](#)

CQC - Second Phase of Regulation Consultation and Updated Guidance. . . Wessex LMCs is holding regional meetings around the LMC patch...

[CQC Intelligent Monitoring](#)

Update March 2015: CQC has listened to the concerns of the GP profession and as a result it has agreed not to continue with the use of...

[CQC Presentation](#)

Given that CQC are inviting practices to spend around 30 minutes at the beginning of the inspection visit describing the practice, its...

[CQC - FAQs](#)

The following FAQs are based on questions that were asked at the CQC Registration and Compliance events, organised by the Wessex LMCs...

Care Quality Commission (CQC)

The Care Quality Commission (CQC) is the independent regulator of all health and adult social care in England. It came into being on...

Wessex LMCs Annual Conference 2014

"Innovation in General Practice" Managing Workload Wednesday, 8th October 2014, Salisbury Race Course Conference Pictures Speaker...

Wessex LMCs Annual Conference 2015

New Models of Primary Care - 'The Future of General Practice - a year on'. . . Following the introduction of the Five Year Forward View...

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